Paramount Tele-Dental Services



AS A PARAMOUNT DENTAL MEMBER, YOU NOW HAVE ACCESS TO THE TELEDENTISTS® NETWORK!

WHAT IS A TELEDENTIST?

The TeleDentists are a part of a national network of board licensed dentists who have been trained to deliver video consults via your computer, tablet or smart phone.

The TeleDentists are available 24/7 to help you with your dental health when your normal dentist is not available. Get a virtual consult from The TeleDentists instead of wasting time and money in an emergency room. The TeleDentists diagnose problems and get you started on treatment, which may include an e-script for an antibiotic and/or non-narcotic pain medication.

When follow-up care is needed, next-day appointments are booked with an appropriate dentist, conveniently located near the patient. Also, the TeleDentists answer dental questions and provide guidance for excellent oral care.

WHEN SHOULD I SEE A TELEDENTIST?

You can see The TeleDentists for a variety of conditions including:

- Dental emergency.
- Toothaches.
- Missing/broken teeth.
- Bleeding gums.Inflammation.

- Abnormal lesions.
- Pediatric dental help.
- Tooth sensitivity.
- Gum pain.
- General product questions and recommendations.

HOW TO USE A TELEDENTIST?

- 1. Log on to the Paramount TeleDentists site. If you do not have an account, click the "See a TeleDentist Right Now" button to create one.
- Once you have created, or logged into your account, select the "Speak to a Dentist Now" button in the top right corner of the page. You will be redirected to The TeleDentists landing page and asked some questions.
- 3. Complete the questions on The TeleDentists landing page. (such as, name, address, age, prior medical conditions) Then, you will be prompted to answer questions regarding your current condition/issue to provide background for the consulting dentist.
- 4. Once your answers have been submitted, you will be redirected to the consulting dentist's waiting room while they review your information. Expect a short wait time. (Normally, less than 10 minutes)
- 5. When ready, your consulting dentist will meet you for a live video consultation to resolve your current issue.

HAVE QUESTIONS?

Visit theteledentists.com/paramount for frequently asked questions or call Paramount Dental customer service for coverage information at (800) 727-1444.





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