

(If you are being redirected here from your Printing Order form, skip to step 3. NOTE: Your mailing order completion date MUST be after your printing order completion date)

Mail Order

1. Log into [Webdesk](#) using your registered username and password.
2. Select “New order” at the top of the home page and click on Mailing



3. This will take you to a page where you will have to fill out information about your Mailing order and the services you require.
4. Fill out all the fields highlighted by the arrows below
 - a. Contact information should autofill
 - b. Provide a job name and completion date(must be at least 3 business days from when you submit).
 - c. Indicate what Mailing Method you'd prefer for your order
 - i. Click the “?” icon, and it will help you decide the best option for you.

Mailing Order - Information

Contact Information

Contact Name

Phone Number

Site / Dept

Mailing Information

Job Name 



Mailing Due Date

 

OK to Mail Before Due Date

Yes No

Mailing Method 

Mailing Type 

Number of Inserts



First Class ▼

-- Select One --

Non Profit Standard

For Profit Standard

Presorted First Class

First Class

Addressing Only

Number of Addresses 

Mailing Services Required

5. Once you've selected your mailing method, select your Mailing Type.

Mailing Information

| | |
|---|---|
| Job Name  | <input type="text"/> |
| Mailing Due Date | <input type="text" value="04/20/2017"/>  |
| OK to Mail Before Due Date | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| Mailing Method  | <input type="text" value="First Class"/> |
| Mailing Type  | <input type="text" value="Envelopes with Enclosures"/> |
| Number of Inserts | <input type="text" value="-- Select One --"/> <input type="text" value="Envelopes with Enclosures"/> <input type="text" value="Postcards"/> <input type="text" value="Tabbed Brochures/ Newsletters"/> |
| Number of Addresses  | <input type="text" value="1"/> |

Mailing Services Required

| | |
|--|--|
| How would you like to handle bad addresses | <input type="text" value="Do Not Send Bad Addresses"/> |
| Mailing Interval  | <input type="text" value="One Time Only"/> |
| Unused Stock  | <input type="text" value="Recycle"/> |
| Number of Print Samples Required  | <input type="text" value="1"/> |

6. If you select "Envelopes with Enclosures", you will be prompted to specify a Mailing Item that will go inside that Envelope.
7. This will take you to a pop up window where you will provide additional information regarding your mailing order.
8. Fill out all the fields highlighted by the arrows below
 - a. Once you are done, click "Add item" at the bottom of the pop up, and continue with your Mailing order

Add Mailing Item

Feeder Number

Mailing Item Type & Size

Piece Description

Mailing Item will come From

Piece ID Number

Color

Multiple Versions of This Item?

Comments

9. As you continue, you must indicate what Mailing Services you require.
 - a. Select the first drop down menu for bad addresses and pick the option that you prefer.

Mailing Services Required

How would you like to handle bad addresses

Mailing Interval

Unused Stock

10. Fill out the rest of the fields highlighted by the arrows below -these are required.

Mailing Services Required

How would you like to handle bad addresses

Mailing Interval

Unused Stock

Number of Print Samples Required

Fold and Insert Into Envelope Yes No

Print Address and Barcode Yes No

Folding Yes No

Special Instructions

Enter the value "0" for Print Samples required

Select "No" for all of these, they will be determined later by Mailing staff

[Continue >>](#)

11. Once you have entered all the required fields, hit "Continue" at the bottom of the page.

12. This will take you to the following page:

Mailing Order - Upload Your Mailing List



Attach a File?

[Back](#)

[Yes](#)

[No - Skip Attaching a List](#)

13. If you chose to attach a file at this time, you will be redirected to a page where you can attach an excel sheet with your Mailing List.

- You must also specify if you're using all the fields in your Mailing List as indicated by the arrow below.

Mailing Order - Upload Your Mailing List



Attach a File

Please upload your mailing list or other files.

Please be sure to put **instructions** in the form below.

Click **Browse** to Select a File

Browse...

Include All Fields in this List

Yes No

Type

Mailing List (Excel)

Special Instructions



Back

Attach File

14. Once you've attached your file, you will see a confirmation page where you can edit the submission or add more files.

Mailing Order - Upload Your Mailing List

Attached Files

| File Name | Special Instructions | Include All Fields | Fields to Include |
|--|----------------------|-------------------------------------|------------------------|
| Download 625_MailingList_04242017_PND.xlsx | | <input checked="" type="checkbox"/> | Remove |

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Attach Another File

Continue

15. If you do NOT attach a file, you will be redirected to a page in order to give information about how Goshen College Mailing will get access to your mailing list
 - a. Fill out all the fields highlighted below.

Mailing Order - Upload Your Mailing List

List to be Provided by

Provider Phone

Provider Email Address

Comments

Enter any additional information regarding your mailing list in this space.

Back

Continue

16. Once you're done, hit continue; this will take you to the Billing page of your Mailing order where you can select your account number.
 - a. This should be the account number appropriate to the current mailing order.
 - i. Expense code for mailing is: 5201 (This will be charged from your account)
 - b. Additional Billing Instructions
 - i. If you don't see your account number for some reason, select any default accounts in the drop down menu, and note the correct account number in this box. We will make sure to add this to your account numbers for future orders.

Mailing Order - Billing

Billing

Account Number

Please Select ▼

Postage Account Number (If different from above)

Please Select ▼

Additional Billing Instructions

Use if your account number is not available.

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Save As Quote

Finish

17. Once you're done entering your billing information, you can click "Finish" at the bottom of the page.
 - a. If you simply require a quote, you may click "Save as quote". This will save your order specifications, but will not submit the order.
 - b. To submit your order at a future date, you may access it under "My Orders" from the home page.
18. You will receive a page confirming your order; you will also receive an email confirmation.

Order Process Complete

Your order has been submitted. Thank you!

Thank you for your order.

Mailing Order # **571**

[View Mailing Order Details](#)

Mailing Order Job Name

Mailing Order Status **Submitted**