



*TravelConnect*<sup>SM</sup>  
Travel Assistance Services

Travel more and worry less

Introducing *TravelConnect*<sup>SM</sup> services. A no-cost benefit providing you valuable services while traveling.

### Traveling just got easier

As part of your employee benefits package, your Lincoln Financial Group life insurance coverage now includes our *TravelConnect* program, an employee benefit that includes travel, medical, and safety-related services while traveling. Lincoln Financial has partnered with MEDEX Assistance Corporation, a worldwide leader in travel assistance, to make this valuable benefit available to you and your immediate family members.

### Business or leisure travel – it's covered

The *TravelConnect* benefit is provided at no cost to you and includes a wealth of services when traveling just 100 miles or more from home. These services are provided regardless if you're traveling for business or leisure. Whether you simply want the weather forecast for your travel destination or you need emergency medical assistance halfway around the world, MEDEX has the professional staff and resources to provide support, 24 hours a day, seven days a week.

## Comprehensive coverage

Just a sampling of the services includes:

- Destination info – weather, currency, etc.
- Emergency travel arrangements and funds transfer.
- Lost or stolen travel documents assistance.
- Language translation services.
- Emergency medical evacuation and transportation.
- Dependent child transportation if left unattended.
- Medical and dental referrals.
- Assistance with corrective lenses or medical device replacement.
- Treatment monitoring of a medical situation.
- Arrange delivery of medications, vaccines, or blood.
- Updates to family, employer, and/or home physician.
- Repatriation of a deceased traveler.
- Security and political evacuation assistance.

Travel assistance services are subject to specific terms, conditions and limitations. A program description is available at [www.jpffc.com](http://www.jpffc.com). To use *TravelConnect* services, call MEDEX at (800) 527-0218 or (410) 453-6330 and provide them with ID number 322541.

Detach the card below and keep it with you while traveling for quick reference to MEDEX toll-free numbers worldwide.

TRAVEL WITH **CONFIDENCE**

**MEDEX ID: 322541**

**Group Name: Lincoln Financial Group®**

This card is non-transferable and not valid if cancelled.  
**Notice to Physicians/Hospitals:** Call MEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual).  
If you do not have access to a phone, email for assistance:  
[operations@medexassist.com](mailto:operations@medexassist.com). [www.medexassist.com](http://www.medexassist.com)



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[www.LincolnFinancial.com](http://www.LincolnFinancial.com)

Travel assistance services are provided by MEDEX Assistance Corporation in Townson, MD. Coverage is subject to actual policy language.

MEDEX is an independent company and not a member of Lincoln Financial Group. Each organization is solely responsible for its own obligations.

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates. Each affiliate is solely responsible for its own financial and contractual obligations.

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**MEDEX EMERGENCY RESPONSE CENTER:  
United States, Baltimore, MD 1-410-453-6330**

**TOLL FREE ACCESS - The numbers below must be dialed from within the country.**

If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT.

<b>Australia and Tasmania:</b>	1-800-127-907	<b>Mexico:</b>	001-800-101-0061
<b>Austria:</b>	0-800-29-5810	<b>Netherlands:</b>	0800-022-8662
<b>Belgium:</b>	0800-1-7759	<b>New Zealand:</b>	0800-44-4053
<b>Brazil:</b>	0800-891-2734	<b>Philippines:</b>	1-800-1-111-0503
<b>China (northern regions):</b>	108888*800-527-0218	<b>Portugal:</b>	0800-84-4266
<b>China (southern regions):</b>	10811*800-527-0218	<b>Republic of Ireland (Eire):</b>	1-800-409-529
<b>Egypt (inside Cairo):</b>	510-0200*877-569-4151	<b>Republic of South Africa:</b>	0800-9-92379
<b>Egypt (outside Cairo):</b>	02-510-0200*877-569-4151	<b>Singapore:</b>	800-1100-452
<b>Finland:</b>	0800-114402	<b>South Korea:</b>	00798-1-1-004-7101
<b>France and Monaco:</b>	0800-90-8505	<b>Spain and Majorca:</b>	900-98-4467
<b>Germany:</b>	0800-1-811401	<b>Switzerland and Liechtenstein:</b>	0800-55-6029
<b>Greece:</b>	00-800-4412-8821	<b>Thailand:</b>	001-800-11-471-0661
<b>Hong Kong:</b>	800-96-4421	<b>Turkey:</b>	00-800-4491-4834
<b>Indonesia:</b>	001-803-1471-0621	<b>U.K., N. Ireland, Isle of Jersey, the Channel Isles and Isle of Man:</b>	0800-252-074
<b>Israel:</b>	1-800-941-0172	<b>U.S., Canada, Puerto Rico, US Virgin Islands, Bermuda:</b>	1-800-527-0218
<b>Italy, Vatican City and San Marino:</b>	800-877-204		
<b>Japan:</b>	00531-11-4065		

\* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.